

**Forsyth County Department of Social Services**  
**Board Meeting Minutes**  
**October 26, 2015**

In Attendance: Debra Donahue, Evelyn Terry, Walter Marshall, Nancy Young, Pat Read, Kim Collie, Diane Wimmer, Gloria Woods, Daphne Taylor, Victor Isler, Claudette Weston, Porshe Evans, Gail Anderson and Meghan Evans of the WS Journal.

Meeting called to order

**Information**

Staff introductions included: Shantelle McQueen, Alisha Braswell and Joshua Lovelace (Integrated Applications). Flazina Horne and Debbie Zimmerman (Case Management), Latrina Lee, Maurice Hymes, and Denorris Treadwell (Child Support), Allison Pinnix (Family and Children's Services), Janeene Reid (Adoptions).

**Consent**

Minutes were reviewed by board and approved.

**Director's report included:**

- Presentation of options for logo change to board.
- Board members were presented with bags that included items that were given at event last week for employees for "You Speak...We Listen" campaign
- Suggestion boxes have been put out to encourage employee input.
- Continuing work to improve Food/Nutrition Services Up 11% last week.
- Training and discussion of incentive to continue to improve these services
- Departure rates have dropped off in September. Working on stabilization now.

**Division Updates**

*Administration*

- Internal Audit being conducted for internal processes.

*Adult Service Division*

- Was able to access more funding for transportation but did lose some mileage due to a reporting issue
- In home aid program has some vacancies.

*Child Support Division*

- Almost fully staffed on frontline positions

Family and Children's Division

- Meeting with CenterPoint to Strengthen relationship with them for MOU. Increase access to service, bundling services, need to expedite services those with high service need.
- Develop liaison between two agencies
- Will be using Behavioral Health space until downstairs is habitable again.

Income Support Services

- Items covered earlier with discussion on improvements in services for Food/Nutrition.

Strategic Initiates Community efforts handout

Meeting was adjourned at 12:55

Next meeting will be November 23rd