

September 14, 2017

Item #16-B

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COUNTY MANAGER'S/
COMMISSIONERS' OFFICE

MEMORANDUM

To: Region G Clerks to the Board of County Commissioners

From: Kim Johnson, Senior Regional Long-Term Care Ombudsman

Date: August 15, 2017

Re: 2016 Community Advisory Committee Annual Report

Each year, the Regional Long-Term Care Ombudsman Program is required to assist local Community Advisory Committees in the completion of a CAC Annual Report. This document is designed to highlight the committee's activities and achievements during the previous calendar year. In addition, the Annual Report gives the committee the opportunity to analyze the long-term care facilities in the county and identify any strengths and weaknesses or overall trends they have observed.

The (Forsyth County Adult Care Home) 2016 CAC Annual Report is enclosed for your review. If you have any questions about this report or the role of the Community Advisory Committee, please do not hesitate to contact our office at 336.904.0300.

Thank you for your assistance in sharing this report with the Board of County Commissioners.

Forsyth County Adult Care Home Community Advisory Committee 2016 Annual Report

Chairperson: N/A

1. Were all the homes in the county served by the committee? If not, why?

No. Some of the subcommittees reported that their committee did not visit any facilities due to the lack of participation from other members and scheduling conflicts.

2. Describe educational efforts by the committee.

Committee members regularly share information to family and friends about the role of the CAC.

3. Describe community involvement by the committee.

The CAC committee have attended the Elder Abuse Walk hosted by the AAA, and share information with residents during facility visits about activities and events held.

4. Describe problems encountered by the committee.

The committee has suffered from a lack of participation. There is a need for members to share the responsibilities. Due to the lack of participation, quarterly visits are not completed.

5. Was the committee involved in grievance resolution during the year?

No.

6. Summarize the strengths and weaknesses of the facilities in the county.

Strengths: Administrators and staff were welcoming to guests visiting the facility.

7. Other comments:

There needs to be more accountability of appointed members.

The Board of Commissioners should revisit the annual reappointment process for CAC members. A phone call to inquire on whether a committee member would like to remain in the committee should suffice rather than CAC members having to reapply.

The Ombudsman should have more leverage and influence in the appointment and removal process for CAC members.

Prepared by: *The Forsyth Adult Care Home Community Advisory Committee*
Date prepared: *January 18, 2017*